Course code: Q1000

QUALITY
AWARENESS

Quality has become a key concern to organizations, not only because of growing importance of the quality system, but also because of the multitude challenges. The aim of our study is to describe quality awareness components in order to enforce quality practices in an organization. Quality awareness is a concpet to promote quality activities by emphasizing quality at all stages of the business, which. can help solving complex problems and denote excellence.. This course helps aspiring participants to understand how improvement helps to continual improve organisational management system.

OBJECTIVE
- To describe the concept overview of quality philosophy.
- To provide knowledge on quality and describe how quality awareness shall be implemented.
- To explain the importance of quality awareness.
- To build awareness and encourage continual improvement within organization.

CONTENT
- **Session 1: Introduction**

Describe The importance of quality awareness and employee involvement in quality improvement programs as well as the relationship of the quality management system through the implementation of strategies, quality practices and company performance with quality awareness reflected in good communication.

- **Session 2: Terms and Definitions**

Describe relevant terms and definitions that normally use improvement in the quality and related fields.

- **Session 3: Quality awareness development**

Describe quality awareness development. Analyse insignificance of the effect of quality awareness on quality results is due to the lack of good communication.

- **Session 4: Effctive Communication**

Describe how to encourage contributions from all parties, which are termed the quality awareness triangle, awareness, alignment and attention to motive for creating quality products.

- **Session 5: Conclusion**

Conclude and exercise.

Exercise workshop will also be delivered in each key sessions

PREREQUISITES
None

+66(0)889050555
+66(0)909409509
LINE ID: isoconsult

cs.isoconsult@gmail.com
iso.th@outlook.com

Quality Associates Ltd.
80/8 Samwa Road, Bangchan
Khlongsamwa, Bangkok 10510